

21 August 2020

**UNION STANDARD INTERNATIONAL GROUP PTY LTD (ADMINISTRATORS APPOINTED)
ACN 117 658 349**

FREQUENTLY ASKED QUESTIONS – UPDATED ON 21 AUGUST 2020

Dear USG Client,

I refer to our previous Frequently Asked Questions documents dated 13 July 2020 and 24 July 2020 and provide an updated FAQs. This should be read together with our previous FAQs.

This FAQ is also available to view on the BRI Ferrier website: <http://briferrier.com.au/about-us/current-matters/union-standard-international-group-pty-ltd>.

We are endeavouring to have this document translated into Chinese.

- 1. I received an email from clientsupport@usgfx.com about my refund/a change in the Company's regulations, what does this mean?**

Please be advised that the email account clientsupport@usgfx.com does not act for or on behalf of the Administrators. Instead, we understand this email address is controlled by the Shareholder of the Company and/or entities associated with it, from an office in Taiwan. We are aware of clients receiving confirmation from this email address that refunds are ready to be issued, in direct contravention of the Administrators' position. The Administrators are unable to release any refunds until we are able to confirm the balance of client liabilities.

The Administrators have been significantly limited in their ability to confirm client liabilities as our access to the Company's MT4/MT5 platforms have been restricted. We have obtained Orders from the Federal Court which require the Shareholder to grant us full access to the MT4/MT5 platform, however as at the date of these FAQs we have not been granted this access.

Further, we are aware that a template email/document has been distributed by this email address for clients to send to the Administrators' office which states that "USGFX is changing regulations" and to request a refund immediately. There has not been any change in regulations, and no refunds will be processed at this time.

The only dedicated email address from the Administrators' office for any correspondence relating to the Company and the Administration process is usg@brifnsw.com.au.

2. Can my account be transferred?

We understand that some parties may have transferred or sought to transfer their accounts out of USG Australia, in particular to another USG company based in Vanuatu. We also understand that the online platform may require overseas based clients to confirm a transfer to the Vanuatu company in order to access their account. We note that the online platform is not under our control, despite several requests, and that we are not parties to any transfers to date.

We would urge caution should you seek to transfer your account.

3. Do I need to complete a proof of debt form?

Until funds are returned to you, you are considered a creditor of USG and are encouraged to complete and return to this office a proof of debt form, a copy of which is available to download from the BRI Ferrier website.

This document represents a formal declaration by you as to the funds owed to you by USG as at the Administrator's appointment on 8 July 2020. If your closed contracts (crystallised position) shows there is a balance owed to you, you should submit your claim in respect of this balance, excluding any credits as it cannot be "cashed out".

Completion of the Proof of Debt Form does not automatically provide you with an entitlement to receive a refund. As mentioned above, we will need to confirm the balance of client liabilities before any refunds or withdrawals can be considered.

4. Are my funds safe?

Client monies are controlled by USG in designated client trust bank accounts held with Commonwealth Bank of Australia. These funds have been frozen and secured, totalling circa \$6M. The reporting provided to us shows that there are sufficient funds held to satisfy the reported client liabilities.

However, a substantial number of previously unreported creditor claims were submitted for the first meeting of creditors held on 20 July 2020. These claims allege that the Company provided a service to hold client funds in Australian bank accounts and earn "interest", rather than for trading purposes. We are investigating these claims as a matter of priority.

If this is how you utilised the Company's services, we ask that you submit details of your claim, and provide supporting documents including:

- ▲ Copies of any agreements of their dealings with the Company;
- ▲ Any product disclosure statements;
- ▲ Copies of correspondence with the Company regarding their claim or investment;

- ▲ Bank transfer evidence; and
- ▲ Any other relevant documents.

The above information should be emailed to usg@brifnsw.com.au.

The above list should not be considered exhaustive and this document will be updated periodically as the matter develops.